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Aiag Cqi 14

The North American automotive association AIAG (Automotive Industry Action Group) is publisher of the CQI-14 guideline. The CQI-14 provides a guideline for warranty management from the perspective of the end user to ensure a smooth winding up of warranties.

CQI-14 Automotive Warranty Management: A Guideline for ...

Product Code: CQI-14 Pricing Guideline drives consumer satisfaction and warranty improvement by providing a robust warranty management program. The guideline provides an assessment tool, and No Trouble Found case studies to guide an organization to proactively reduce warranty incident rates associated with warranty events.

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This one day Automotive Warranty Assessment Training (CQI-14) provides a best-practice approach for managing warranty processes with the consumer in mind. The goal of the training is to develop skilled practitioners who are well versed in the Assessment tool provided in the CQI-14 manual and who are able to provide an organization with a warranty process that utilizes best practices.

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CQI-14 has been revised to simplify the assessment and eliminate redundancies, and to include references to current technologies being used today in the automotive industry. Assessment tool revisions include recognition of areas of responsibility, enhanced scoring adjustments

CQI-14 Automotive Warranty Management: A Guideline for ...

AIAG CQI-14:2018 Automotive Warranty Management: A Guideline for Industry Best Practices. Consumer-Centric Warranty Management Guideline: A Guideline for Industry Best Practices

AIAG CQI-14:2018 - Automotive Warranty Management: A ...

AIAG CQI-14 April 1, 2015 Automotive Warranty Management: A guideline for Industry Best Practices The goal of every manufacturer is to decrease warranty rates while improving consumer satisfaction.

AIAG - CQI-14 - Automotive Warranty Management: A ...

Our Automotive Warranty Management Guidelines (CQI-14) discuss the latest advancements that allow your organization to build a robust warranty management system that proactively reduces incident rates and risk through a consumer-centric approach.

Warranty Management (CQI-14) Key Terms | AIAG

The Automotive Warranty Management Guideline (CQI-14) provides a best-practice approach for managing warranty processes with the consumer in mind. The goal of the guideline is to help develop practitioners who can use the tools contained in the guideline to develop a warranty process that utilizes best practices.

Warranty Management - Quality | AIAG

CQI-14 Automotive Warranty Management Assessment is a FCA ISO/TS 16949 Customer Specific Requirement. AIAG has a pre-assessment tool and related training to help members and the industry determine your company's readiness. The CQI-14 Automotive Warranty Management Pre-Assessment is free and available online at any time.

The Next Step in Automotive Warranty Management - AIAG

The Automotive Industry Action Group (AIAG) is a unique not-for-profit organization where OEMs, suppliers, service providers, government entities, and individuals in academia have worked collaboratively for more than 38 years to drive down costs and complexity from the automotive supply chain. AIAG membership includes leading global ...

AIAG.org - Automotive Industry Action Group

Product Code: CQI-14 Guideline drives consumer satisfaction and warranty improvement by providing a robust warranty management program. The guideline provides an assessment tool, and No Trouble Found case studies to guide an organization to proactively reduce warranty incident rates associated with warranty events.

Publications - AIAG

Plating System Assessment Special Process (CQI-11) Meet regulatory requirements and identify areas of improvement while enhancing customer satisfaction. The first edition of the Plating System Assessment was released in August 2007 and like CQI-9 Heat Treat, quickly became the global standard for assessing an organization's plating processes.

Special Process Assessments with AIAG

AIAG CQI-14 2018 Edition, April 2018. Complete Document Automotive Warranty Management: A Guideline for Industry Best Practices. View Abstract ... CUST MUST GO DIRECT TO AIAG TO PURCHASE Format Details Price Print. Backordered . Need it fast? Ask for rush delivery. Most backordered items can be rushed in from the publisher in as little as 24 ...

AIAG CQI-14 : Automotive Warranty Management: A Guideline ...

AIAG CQI Standards AIAG CQI Self-Assessments. As one of the market leaders in Europe, as a long-standing member and licensed training partner of the AIAG, we at TOPQM-Systems already carry out CQI process audits and CQI auditor training for the large T1 and T2 automotive suppliers throughout the complete process chain since our beginning in 2007.

AIAG CQI standards like CQI-9 Heat Treat Assessment

AIAG CQI-14 Consumer-Centric Warranty Management Guideline. standard by Automotive Industry Action Group, 03/10/2010. View all product details

AIAG CQI-14 - Techstreet

instills a consumer-centric approach to warranty management. The output of this group is the newly launched 3rd Edition of the Automotive Warranty Management Guideline. These are the key terms you'll want to be familiar with when taking the CQI-14 Automotive Warranty Assessment Training or Pre-Assessment, or when implementing the CQI-14 processes.

AUTOMOTIVE WARRANTY MANAGEMENT KEY TERMS

The CQI-14 Automotive Warranty Assessment Training provides a best-practice approach for managing warranty processes with the consumer in mind. The goal of the training is to develop skilled practitioners who are well versed in the assessment tool provided in the CQI-14 manual and are able to provide an organization with a warranty process that utilizes best practices.

The Next Step in Automotive Warranty Management - AIAG

The North American automotive association AIAG (Automotive Industry Action Group) is publisher of the CQI standards (Continuous Quality Improvement). CQI-12 Coating System Assessment is a self-assessment regarding surface coating and must be carried out at least once a year. This standard is an appendix to ISO TS 16949 (IATF 16949) under ...

CQI-12 Coating System Assessment | TopQM-Systems global ...

This one-day seminar is intended to provide participants with an overview of CQI-14 and Automotive Warranty Management in order to gain an understanding of the process for developing and implementing a comprehensive approach to Warranty Management in their organization.