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Online Service Advisor Training | Automotive Online Training

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43+ SERVICE ADVISOR TRAINING RESOURCES - Chris Collins

A service advisor typically works in a car dealership and is the liaison between the customer and service technicians working in the garage. They work with customers to determine problems with a ...

How to Be a Service Advisor: Step-by-Step Career Guide

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Service Advisor Training Program Leader's Guide

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Automotive Service Advisor | Workplace-Ready Career Training

Customer Care Process(CCP) is the official after-sales service

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process of Hyundai to provide the standardized service quality for customers worldwide. CCP consists of 6 Steps. The ultimate goal of 6 Step CCP which a service adviser must know, is to provide the customers with the best service for a satisfying experience.

HYUNDAI

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