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ITIL Capacity Management | InformIT

Objective: ITIL Capacity Management aims to ensure that the capacity of IT services and the IT infrastructure is able to deliver the agreed service level targets in a cost effective and timely manner. The Capacity Management process considers all resources required to deliver the IT service, and plans for short, medium and long term business requirements.

Capacity Management - The ITIL® Wiki | IT Process Maps

What is Capacity Management in ITIL? Capacity management is the practice of right-sizing IT resources to meet current and future needs. It's also one of five areas of ITIL Service Delivery. Effective capacity management is proactive, not reactive.

Capacity Management in ITIL | HelpSystems

Setting up this information system is the first step of any ITIL Capacity Management process (Kloesterboer, 2011) and is recommended throughout computer engineering literature (Jain, 1991). The main difficulty is to furnish it with relevant business variables, as IT managers might not be aware of those business activities that impact the IT system.

IT CAPACITY FORECASTING: STATISTICAL MODELLING PROCESS AND ...

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ITIL capacity management (eBook, 2011) [WorldCat.org]

This is the eBook version of the printed book.Capacity management, one of ITIL's key disciplines, offers powerful opportunities for IT organizations to control cost and improve effectiveness. In this book, leading ITIL expert Larry Klosterboer systematically explains how to manage capacity using the ITIL framework and techniques.

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Capacity Management for Cloud Computing v6 ext

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