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### Technician

lessons on amplifiers and passive devices, hardline coaxial cable/connectorization, the fundamentals of cable network powering, basic test equipment operation and signal leakage measurements. This course also teaches all the necessary electronic theory and application techniques needed to conduct technical duties at this level.

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## **Service Technician | NCTI**

Created specifically for the broadband industry, Customer Service for Technicians is a thorough guide for helping service technicians deliver the highest levels of customer service. Designed to provide technicians with tools they can use immediately, the course covers the

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entire spectrum of customer service-related issues including: developing customer service skills, proper communication techniques, customer account management, retention and loyalty, selling services, stress management ...

## **Customer Service For Technicians | NCTI**

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proprietary learning platform, delivers robust management and learning tools to support decision-makers, training coordinators and learners. Access the information you want—whether it's an enterprise-level view of team progress or information for field teams to resolve a specific customer need anytime, anywhere and on ...

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## **NCTI** Course Answers

Welcome to Jones/NCTI TV...Today's topic, Master Tech Certification. In the world of cable, there are Technicians, and then there are Jones/NCTI Master Technicians. Which one are you? Rise to the top of your game and become a Jones/NCTI Master Technician.

**Jones/NCTI Master**  
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An NCTI-certified Telecom Specialist is skilled in the installation and troubleshooting of modern and legacy subscriber services over a copper pair network and fiber optic networks such as Passive Optical Networks (PON) and Fiber to the Premises (FTTP). The services include Plain Old

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Price: \$570.00. The Installer course is the foundation for NCTI's Technical Career Path, as well as an essential preparation for the Broadband Digital Installer and Installer Technician courses. Beginning with a comprehensive overview of a broadband cable system, the course provides the student

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with a working knowledge of the system from the signal sources to the customer premises equipment, while teaching the student proper installation and troubleshooting techniques.

## **Installer | NCTI**

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accredited by the Commission on Accreditation of Allied Health Education Programs. About NCTI Ownership. NCTI is a subsidiary of American Medical Response, Inc. (AMR), headquartered in Greenwood Village, Colorado.

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This school offers  
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qualifications, with the  
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Certificate, Advanced Service Technician, and Cable Installer Certificate. Time to complete this education training ranges from 6 hours to 3 years depending on the qualification, with a median time to complete of 3 months .

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company, provides employee training, consulting services, and online training specific to the cable industry. More than 400,000 broadband professionals have used Jones/NCTI to help them advance their careers and complete the path to a college degree.

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98225. Program  
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**Washington State  
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b. Test Technicians: All shall be certified with service technician training by Jones/NCTI or equivalent. c.

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Technicians: All shall be certified with

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About Jones/NCTI  
Jones/NCTI is located in  
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online. This school offers training in 28 qualifications, with the most reviewed qualifications being Master Technician, Master technician NCTI and Advanced Troubleshooting

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